

**PAIN CARE & NATURAL MEDICINE CENTER OF CHARLESTON**

**Marc Dubick, DDS, MD  
2097 Henry Tecklenburg Drive, Suite 203 West  
Charleston, SC 29414  
843-573-3444**

**COMPLAINT FORM**

You have the right to file a complaint with Pain Care and Natural Medicine Center of Charleston about our privacy practice, our privacy policies or procedures, or our adherence to Federal or State privacy laws. We will investigate your complaint and will give you our written response. We will not require you to give up any rights you may have by law to file a complaint, and your filing of a complaint will not result in any retaliation by us against you. To exercise this right of complaint, please complete the sections below and return this form to us. We will assist you with any questions you may have with regard to completing the form. You may also file a complaint with the U. S. Department of Health & Human Services and we will provide you with the information to do so should you so choose.

**PATIENT INFORMATION**

Name: \_\_\_\_\_

Telephone: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ FAX: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ e-mail: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

Patient Account # \_\_\_\_\_ Patient Social Security # \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**PATIENT COMPLAINT**

**(Describe your complaint):** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**(Describe how you would like the complaint resolved):** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

I certify that this information is true and correct to the best of my knowledge

**Patient's Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

If complaint is filed on behalf of a patient, please complete the following:

**Personal Representative Signature:** \_\_\_\_\_

(Print Name): \_\_\_\_\_ Relationship: \_\_\_\_\_ Date: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

**(You have a right to request a copy of this complaint)**